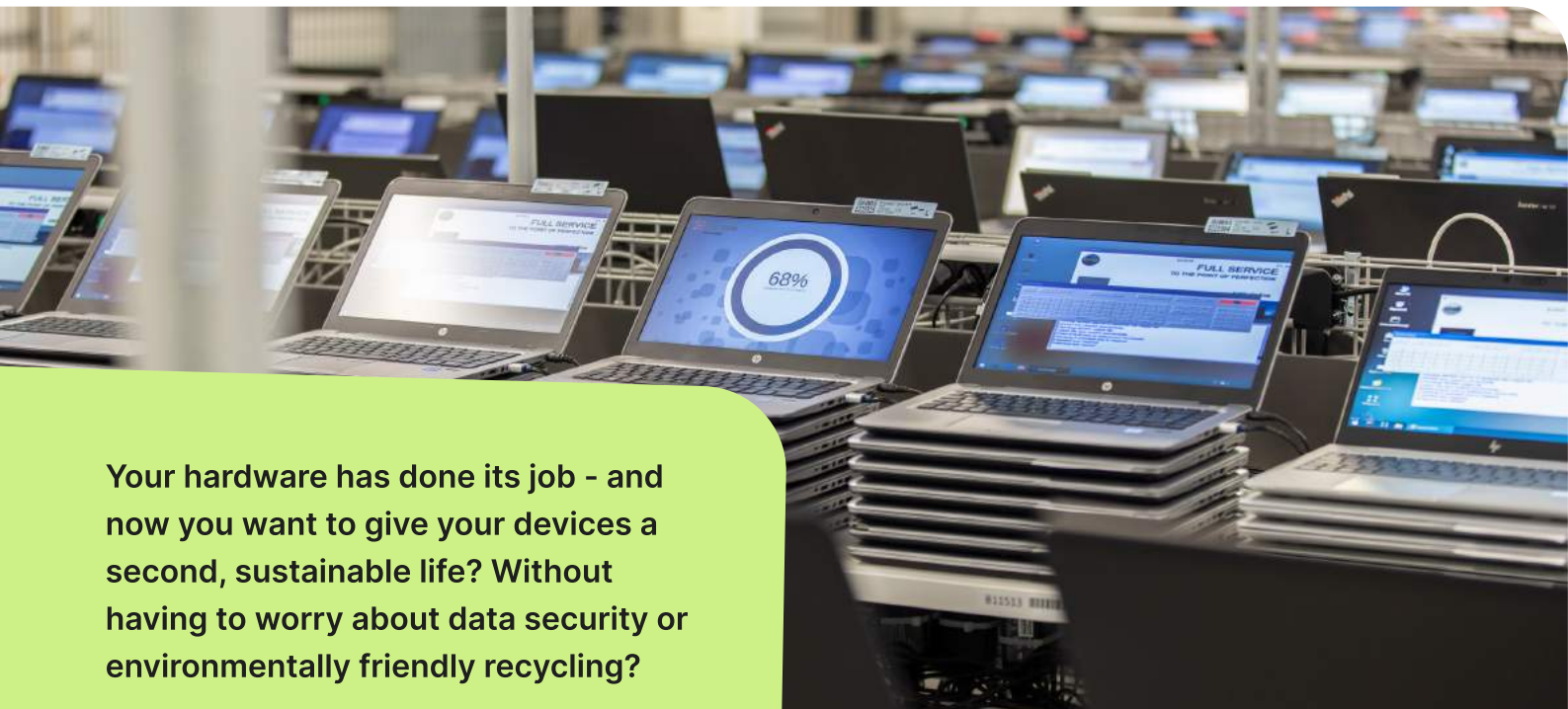


# Don't know what to do with used equipment? Discover our end-of-life service



Your hardware has done its job - and now you want to give your devices a second, sustainable life? Without having to worry about data security or environmentally friendly recycling?

Then we have a solution for you: We take care of your IT equipment when you and your team no longer need it. Together with our certified service partners, we guarantee you the secure deletion of data, resale or professional disposal of your devices. Together we take responsibility for our resources and contribute to the circular economy.

With certified technology



## End-of-life service at a glance:

- ✓ Secure, certified data erasure of old devices via the market-leading provider Blancco
- ✓ Credit for our web shop if the device is suitable for sale.
- ✓ A leading eWaste recycler will take care of the disposal of unsuitable devices

## You close the cycle in 6 steps:

### Step 1



You give us a list of your devices (type and number) and we will make you an individual offer. If the device is suitable for sale

### Step 2



You send the devices directly to our end-of-life service partner without encryption or a password

### Step 3



The hardware is checked for its condition and goes through a certified data erasure process

### Step 4



You will receive an audit report and the certificates of data erasure

### Step 5



If your devices are in good condition, we will sell them on. If they are no longer usable, we will recycle the hardware for you in a professional and environmentally friendly manner and reuse the raw materials as far as possible

### Step 6



For all devices sold, you will receive a voucher in the amount of the profit made, which you can redeem with your next circulee order

## Our prices

Data erasure with Blancco software, including data erasure certificates, resale or professional recycling.

Category	Price	Info
Laptop	22,90 €	per device
PC System	22,90 €	per device
Smartphone	22,90 €	per device
Tablet	22,90 €	per device
Monitor	20,90€	per device

# FAQ

## What does the data erasure process involve?

Each device goes through the following steps on arrival:

- ✓ Receipt of goods and comparison with the delivery note
- ✓ Technical & optical audit of the devices including recording of the serial number
- ✓ Documentation of equipment, missing parts and defects
- ✓ Cleaning and depersonalization (company stickers or similar)
- ✓ Factory reset
- ✓ Data erasure with Blancco software, including PDF erasure logs
- ✓ Creation of an audit report

Data is deleted exclusively with software from Blancco, the world market leader for secure and certified data deletion (our full-circle service partner is Blancco Platin accredited).

## What happens to non-erasable hard drives?

Non-erasable hard drives and other data carriers are removed from the devices and destroyed according to DIN 66399 by shredding or by degaussing according to BSI recommendations (our full-circle service partner is a certified data destruction company). A check is made for other data carriers that are not connected in the device or accessories. After that, the destroyed data carriers will be disposed of free of charge and certified. Our Full Circle service partner is a certified initial treatment facility in accordance with ElektroG.

Of course, you will then receive the deletion logs and corresponding confirmations for your documents about the deletions, destruction and disposal.

All this is already included in our price.

## What happens to the devices after data deletion?

If your devices are still in good condition, we will sell them on. Devices that cannot be marketed are recycled or disposed of in a certified manner with proof.

## In what condition must the devices be?

All devices should be free of any security mechanisms. So arrive without encryption or passwords. For each blocked device we have to charge a 5 euro administration fee. Please also note that blocked devices cannot be resold and will be disposed of professionally by us.

## How long does the process take between dispatch and data deletion?

For the audit including data deletion, we need 30 working days from receipt of the goods. Please allow another 10 working days for the resale of the devices.

## When is the invoice created?

Invoicing takes place after the audit process has been completed. As soon as your devices have been successfully resold, you will receive a voucher from us for the amount of the profit made. You can redeem this in our online shop.

## How much profit can I expect if I resell the devices?

The proceeds from the resale of your devices are highly dependent on factors such as the condition, model and year of release and the current market value. Therefore, we cannot make any estimates before testing. Here are two examples for orientation:

HP PROBOOK 450 G5	LENOVO V130-15IKB
8GB RAM 1256GB I5-8250U	8GB RAM without HDD card I5-7200U
Grade A condition with light scratches:	Grade B condition with light scratches and dents:
<b>65,75 Euro</b>	<b>48,35 Euro</b>

## What certifications does the circulee End-of-Life Service Partner have?

Our end-of-life service partner has the following certifications: ISO 9001, ISO 27001 initial treatment facility according to ElektroG, data destruction specialist DIN 66399-3 and TAPA FSR-Class A.

## Why end-of-life service and what does circulee do to mine e-waste?

E-waste is a very big “waste problem” for mankind. Every year the equivalent of the weight of the Great Wall of China in e-waste is produced (over 50,000,000 tons!) and this number continues to grow every year. Circulee's mission is to extend the use of IT hardware in the business environment through a circular model in order to reduce the production of new devices. It is a matter of course and consistent if we also offer the processing of devices and thus ensure planet-friendly disposal. Together with our Full Circle service partner, we try to give as many devices as possible another chapter in their lives. If a device is no longer functional and cannot be refurbished at a reasonable cost, the devices will be disposed of properly.

Your devices are treated in such a way that the recycling rate is at least 75 percent (or 80 percent for large monitors). These are, for example, copper wires and circuit boards that are used as spare parts for other devices. The proportion of preparing for reuse and recycling accounts for at least 55 percent.



**Do you want to make your company's IT better?**

+49 030 233295 630 • [contact@circulee.com](mailto:contact@circulee.com)



## We make sustainable IT a new standard for businesses.

Circulee is a startup promoting a circular economy model by reusing consumer electronics to create new value. We believe companies and organisations have a responsibility to be sustainable, and pre-owned IT can contribute to this. We partner with IT leasing companies to ensure product quality and data security, and our mission is to prevent premature disposal of electronics. We promote circular value creation through IT device reuse, reducing resource consumption and environmental impact. With a strong belief in the transformative power of the circular economy, we extend the lifecycle of devices, minimizing waste and conserving valuable resources. Through our commitment to the circular economy, we offer high-quality refurbished devices for resale, providing cost-effective and sustainable technology solutions to other businesses and individuals.

